

How to increase internet speed at home during Covid-19

Talk to your internet provider

On the right package?

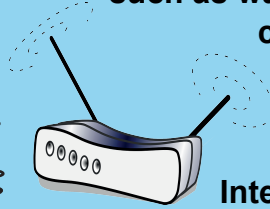
Discuss what you'll be using the internet for and devices you'll be connecting.

Has your internet speed been capped to reduce your monthly line rental?



Move closer to your router

Distance and physical barriers, such as walls, floors and ceiling can slow your internet connection.

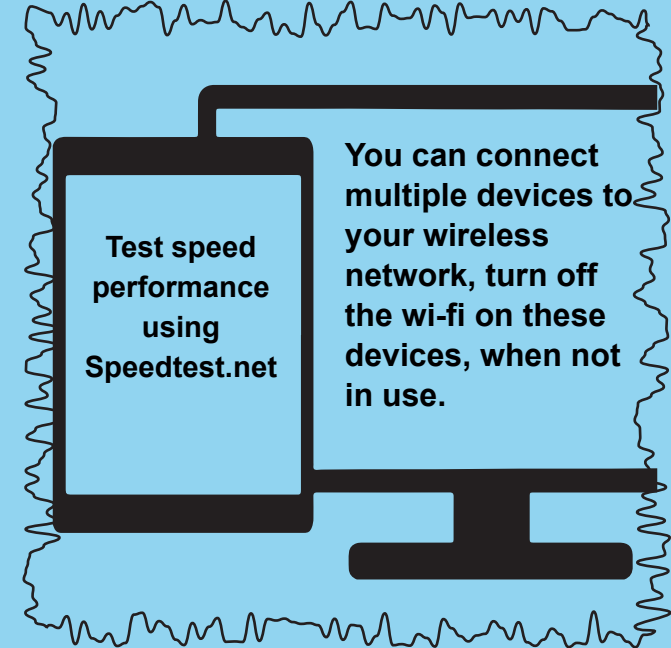


Internet providers may be able to provide free Wi-Fi extender kits to improve your internet connection throughout your home.

Turn off the Wi-Fi on devices

Test speed performance using Speedtest.net

You can connect multiple devices to your wireless network, turn off the wi-fi on these devices, when not in use.



Limit usage

Playing online games & streaming movies & videos (Netflix, BBC iPlayer, On Demand, etc) slows your internet connection.



Limit usage of these when your struggling to use Microsoft Teams and Skype for Business to communicate.

Turn off features

Mute your microphone when you are listening

Turning off the video features can help to avoid communication problems using Microsoft Teams and Skype for Business.

