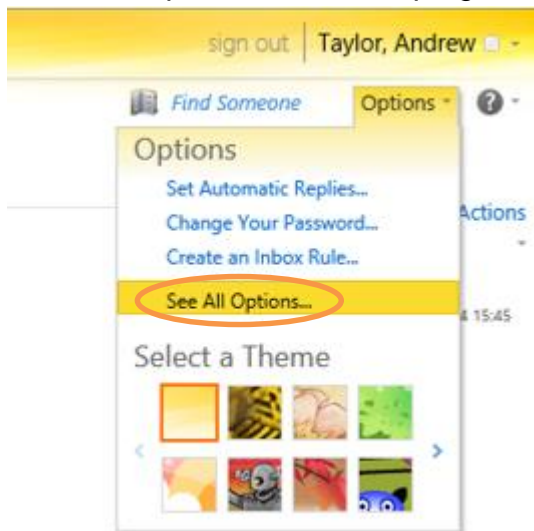


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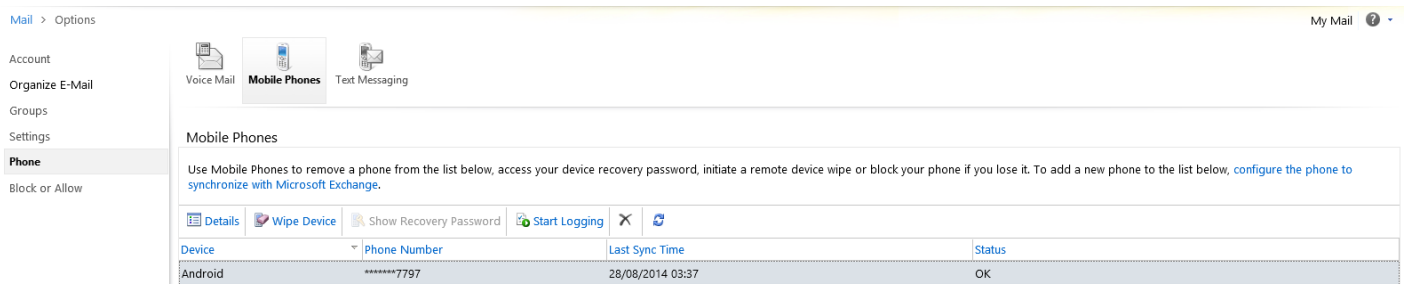
How do I trigger a remote erasure of a stolen or lost mobile device?

If your mobile device is lost, stolen, or otherwise compromised, you can issue a remote wipe command in Outlook Web Access (Stone). This command erases all data on the mobile device. It is good practice to wipe a device that you are no longer using. This will only work with phones connected via Active Sync.

1. In a web browser go to: <http://stone.tees.ac.uk>
2. Select Options from the top right corner of the display.



3. Select Phone and then Mobile Phones.


 A screenshot of the Outlook Web Access 'Mobile Phones' page. The page title is 'Mail > Options' and the user is logged in as 'My Mail'. The 'Mobile Phones' section is active, showing a table of devices. The table has columns for 'Device', 'Phone Number', 'Last Sync Time', and 'Status'. One device is listed: 'Android' with phone number '*****7797', last sync time '28/08/2014 03:37', and status 'OK'. Above the table, there are links for 'Details', 'Wipe Device', 'Show Recovery Password', and 'Start Logging'.

Device	Phone Number	Last Sync Time	Status
Android	*****7797	28/08/2014 03:37	OK

4. Select the device that you intend to submit a wipe request for; the device row will be highlighted.
5. Select Wipe Device and select OK on the pop-up window. Once the command is submitted, all data on the phone will be erased.

WARNING: All synchronised information and personal settings are wiped from the device. This returns the device to original factory settings.

Note: After you wipe a device, you must remove it from the list of mobile devices. If you recover the device, you can add it back by initiating synchronization from the device.