

## Laptop Clinic – Terms and Conditions

### IMPORTANT – PLEASE READ BEFORE SUBMITTING YOUR LAPTOP

The Laptop Clinic is a free service provided by the IT Service Desks for the benefit of Teesside University students. Therefore the computer you bring to us must be your own property.

Laptop Clinics are provided on a ‘best endeavours’ basis - we cannot guarantee to solve your problem. It would also speed up the recovery process if you could ensure that the language is set to English.

We have the right, at our sole discretion, to refuse any laptop to the Clinic, for any reason whatsoever, including but not limited to, reasons due to damaged or non-functional parts such as, non-working CD/DVD ROM drives, loose or damaged keyboards, screen damage, faulty power supply units or any other aspects which we may find unfit for safe use.

We shall not be held responsible for any damage to your laptop or associated components, supplied to the laptop Clinic, however caused by including and not limited to, power surges or spikes, mains power and telecommunications disruptions, or any other unspecified sources such voltage fluctuation, amperage fluctuation, rust or corrosion.

We shall not be held responsible for any loss, corruption, deletion or alteration of data, media or software during repair or at any time the Laptop is at the Clinic.

By submitting your Laptop to the Laptop Clinic you authorise the Laptop Clinic to carry out any authorised work on your equipment according to these terms and conditions.

**I have read and agree to the terms and conditions above**

Signed:.....

Print Name: .....

Student Number: .....

Date:.....